



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact your human resources department or visit [CiscoConnect \(www.siscoconnect.com\)](http://CiscoConnect (www.siscoconnect.com)). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-866-444-3272 to request a copy. Questions: Call 1- 833-986-0432 or visit [CiscoConnect \(www.siscoconnect.com\)](CiscoConnect (www.siscoconnect.com)) for more information, including a copy of your plan's summary plan description.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-network : \$500 / individual or \$1,000 / family Out-of-network : \$2,0000 / individual or \$4,000 / family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible?	Yes. In-network preventive care ; physician office visits; outpatient diagnostic lab & X-ray services; urgent care and emergency room visits; rehabilitation and habilitation visits; mental health and substance use disorder visits; and prescription drugs are covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	In-network : \$3,500 / individual or \$7,000 / family Out-of-network : \$6,000 / individual or \$12,000 / family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Penalties for not pre-certifying services and non-emergency use of the emergency room, premiums , balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use an in-network provider?	Yes. Visit https://my.cigna.com/ or call an advocate at 1-833-986-0432 for a list of in-network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your in-network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.

Do you need a referral to see a specialist ?	No.	You can see the specialist you choose without a referral .
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All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.
 Your deductible , coinsurance , and/or copays for certain services are often waived when you are guided to select providers. For assistance, log on to your SISCO Connect App or Member Portal; call an advocate at (833) 986-0432, or email your advocate at mysupport@siscobenefits.com .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 copay /visit, deductible does not apply	50% coinsurance	What You Will Pay for services received during the visit is as listed separately (for example, diagnostic bloodwork and X-rays and surgery).
	Specialist visit	\$40 copay /visit, deductible does not apply	50% coinsurance	
	Preventive care/screening/ immunization	No charge	50% coinsurance	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	50% coinsurance	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Pre-certification is required. What You Will Pay for guided services coordinated through your advocate: No charge
If you need drugs to treat your illness or condition More information about prescription drug coverage is available by visiting WellDyne Member Portal (www.welldyne.com) or calling 1-855-876-5483.	Generic drugs (Tier 1)	<i>Retail</i> : \$10 copay /prescription, 30-day supply <i>Retail 90/Mail Order</i> \$20 copay /prescription, 90-day supply	Deductible does not apply for prescription drugs.	
	Preferred brand drugs (Tier 2)	<i>Retail</i> : \$35 copay /prescription, 30-day supply <i>Retail 90/Mail Order</i> \$70 copay /prescription, 90-day supply		
	Non-preferred brand drugs (Tier 3)	<i>Retail</i> : \$60 copay /prescription, 30-day supply <i>Retail 90/Mail Order</i> \$120 copay /prescription, 90-day supply		
	Specialty drugs (Tier 4)	<i>Generic/Preferred</i> : 20% up to a maximum \$250 copay /prescription <i>Non-Preferred</i> : 20% up to a maximum \$300 copay /prescription	Specialty drugs are limited to 30-day supply and must receive prior authorization.	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	Call the phone number on your health plan I.D. card to verify if pre-certification is necessary. What You Will Pay for guided services coordinated through your advocate: No charge
	Physician/surgeon fees	20% coinsurance	50% coinsurance	
If you need immediate medical attention	Emergency room care	No charge		\$750 penalty applies for non-emergency use of the emergency room.
	Emergency medical transportation	20% coinsurance		In-network deductible and out-of-pocket limit apply.
	Urgent care	\$40 copay /visit, deductible does not apply	50% coinsurance	Includes all services received during the visit.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Pre-certification is required.
	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$20 copay /visit, deductible does not apply	50% coinsurance	What You Will Pay for services received from Spring Health Care: First 6 visits, No charge; thereafter \$25 copay /visit, deductible does not apply
	Inpatient services	20% coinsurance	50% coinsurance	Pre-certification is required; if not obtained, eligible expenses will be reduced by 50%.
If you are pregnant	Office visits	\$20 copay /visit, deductible does not apply	50% coinsurance	Cost sharing does not apply to certain preventive services . Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Services must be pre-certified for vaginal deliveries requiring more than a 48-hour stay and for cesarean section deliveries requiring more than a 96-hour stay.
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	
If you need help recovering or have other special health needs	Home health care	20% coinsurance	50% coinsurance	Limited to 60 visits per year. Pre-certification is required.
	Rehabilitation services	\$20 copay /visit, deductible does not apply	50% coinsurance	Limited to 20 visits per year each for physical, occupational, and speech therapy; 20 visits per year for pulmonary rehabilitation; and 36 visits for cardiac rehabilitation. What You Will Pay for Virtual Physical Therapy services received from select provider: No charge.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Habilitation services	\$20 copay /visit, deductible does not apply	50% coinsurance	Limits are the same as, and combined with, those stated under rehabilitation services.
	Skilled nursing care	20% coinsurance	50% coinsurance	Limited to 60 days per year combined with inpatient rehabilitation facility stays. Pre-certification is required.
	Durable medical equipment	20% coinsurance	50% coinsurance	Call the phone number on your health plan I.D. card to verify if pre-certification is necessary.
	Hospice services	20% coinsurance	50% coinsurance	None
If your child needs dental or eye care	Children's eye exam	No charge		Limited to 1 exam every year. Certain vision screening for children is included under preventive care .
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Chiropractic care (limited to 20 visits per year)
- Coverage provided outside the United States. See [SiscoConnect \(www.siscoconnect.com\)](#)
- Hearing aids (limited to \$2,500 every year and one aid per ear every 3 years)
- Routine eye care (limited to 1 exam every year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for the Department of Labor's Employee Benefits Security Administration is 1-866-444-EBSA (3272) or [Ask EBSA](#) at their website (<https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa>). You may also contact your human resources department for information about continuing your coverage; visit [CiscoConnect \(www.siscoconnect.com\)](#) to find a copy of your [plan](#); or call Member Services at 1-833-986-0432. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: SISCO at 1-833-986-0432 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [Ask EBSA](#) at their website (<https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa>).

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-457-4726.

French Creole (Franse kreyòl): Pou asistans nan franse kreyòl, rele 1-800-457-4726.

Vietnamese (tiếng Việt): Để được trợ giúp bằng tiếng Việt, xin gọi 1-800-457-4726.

Portuguese (Português): Para assistência em português, ligue para 1-800-457-4726.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-457-4726.

French (français): Pour obtenir de l'aide en français, composez le 1-800-457-4726.

Tagalog (Tagalog – Filipino): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-457-4726.

Russian (русский): Для получения помощи на русском языке позвоните по телефону 1-800-457-4726.

Arabic (عربى): للحصول على المساعدة في اللغة العربية، والدعاوى 4726-457-800-1.

Italian (italiana): Per assistenza in lingua italiana, chiamare 1-800-457-4726.

German (Deutsch): Für Hilfe in Deutsch, rufen Sie 1-800-457-4726.

Korean (한국어): 한국어로 도움을 받으려면 1-800-457-4726로 전화하십시오

Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-457-4726.

Gujarati (ગુજરાતી): ગુજરાતીમાં સહાય માટે, 1-800-457-4726 પર ફોન કરો.

Thai (ภาษาไทย): ขอความช่วยเหลือในภาษาไทยโทร 1-800-457-4726.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$50
Coinsurance	\$2,125
What isn't covered	
Limits or exclusions	\$25
The total Peg would pay is	\$2,700

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Primary care physician office visits](#) (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$750
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$25
The total Joe would pay is	\$1,375

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$100
Coinsurance	\$150
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$750

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.